



## infoRouter Live Update

A program that automatically updates your instance of infoRouter with the latest patches

# infoRouter Live Update

infoRouter Live Update is a tool that downloads a catalog of the latest versions of infoRouter components. The same catalog is created for your instance of infoRouter.

The two catalogs are then compared to come up with the differences.

The latest versions of the infoRouter components are then downloaded and installed on your server.

You may run Live Update as many times as you would like. Even in cases where a Live Update may fail due to network or connectivity errors, when run again, Live Update will pick up from where it left off.

To run Live Update, simply launch the IRLiveUpdateXX.exe (where XX is the current major release level).

This program is located in the root of the infoRouter application directory.  
(C:/infoRouter/IRLiveUpdate80.exe)

# Check the status of your infoRouter instance

As a general rule, you should check the status of your infoRouter server from time to time. To do so, navigate to the infoRouter Control Panel and click on Server Status

The screenshot displays the 'infoRouter Demo Portal' interface. At the top, there is a search bar and a navigation menu with options: Home, Document Library, Categories, Search, System Administrator, My Tasks, Control Panel, Help, and Logout. The 'Control Panel' option is circled in red. Below the navigation menu, the 'Control Panel' section contains a grid of icons and links. A red arrow points from the 'Control Panel' link in the navigation menu to the 'Server Status' icon in the grid. The 'Server Status' icon is also circled in red. The 'Server Status' link is described as: 'Displays the infoRouter server version and platform information'. Other visible links include: 'Click here to view vital statistics about your disk space usage...', 'Click here to enter/edit your infoRouter License Key.', 'Click here to manage the System Recycle Bin...', 'General Application Settings', 'Authentication and Password Policy Settings', 'E-mail and Notification Settings', 'Flush Application Cache and Settings', 'Search and Category Administrators', 'Online Samples', 'Logs & Reports', and 'Document Types'.

**infoRouter Demo Portal**  
Welcome to the infoRouter demo portal

Search:

Home Document Library Categories Search System Administrator My Tasks **Control Panel** Help Logout

### Control Panel

- Click here to view vital statistics about your disk space usage and how your documents are spread out over the drives in the infoRouter Document Warehouse. [more..](#)
- Click here to enter/edit your infoRouter License Key.
- Click here to manage the System Recycle Bin. Here you can search for and restore deleted documents. [more..](#)
- General Application Settings**  
Please click here to manage the "General Application Settings".
- Authentication and Password Policy Settings**  
Please click here to manage the "Authentication and Password Policy Settings".
- E-mail and Notification Settings**  
Please click here to manage the "E-mail and Notification Settings".
- Flush Application Cache and Settings**  
Click here to flush application settings and cached items.
- Search and Category Administrators**  
Click here to create/edit Saved Search/Category Administrators. [more..](#)
- Online Samples**  
Click here to download sample templates, portals, documents and custom properties from the infoRouter support site.
- Server Status**  
Displays the infoRouter server version and platform information
- Logs & Reports**  
Click here to see the logs
- Document Types**  
Please click here to manage the document types

Internet | Protected Mode: On 100%

# Server Status

The example below shows that the current version is 8.1.133. The release version is at 8.1.139. You may click on the “Release Notes” link to display the release notes for the latest version.

The screenshot displays the 'infoRouter Demo Portal' interface. At the top, there is a search bar and a navigation menu with links for Home, Document Library, Categories, Search, System Administrator, My Tasks, Control Panel, Help, and Logout. The 'Control Panel' link is circled in red. Below the navigation menu, the 'Server Status' section is highlighted with a red circle. Underneath, there are two main sections: 'infoRouter Release Version' and 'infoRouter Local Server Version'. In the 'infoRouter Release Version' section, the text 'infoRouter Release Version : 8.1.139' is circled in red, and a red arrow points from this text to a 'Release Notes' link. In the 'infoRouter Local Server Version' section, the text 'infoRouter Local Server Version : 8.1.133 [Please Run Live Update]' is circled in red. Below this, several system details are listed: Database Type : SQLSERVER, Operating System : Win32NT, Operating System Version : 5.2.3790.131072, .Net framework version : 2.0.50727.3603 (x86), Server Default Culture : English (United States), IIS Server Software : Microsoft-IIS/6.0, and IIS Server Protocol : HTTP/1.1.

Please note that we may have release several updates so be sure to read all relevant release notes.

# Release Notes page on our website.

## Software Release Notes for infoRouter Version 8.x

infoRouter updates are regularly released throughout the year. If you wish to install the latest version of infoRouter, please run the infoRouter Live Update program. More information on [infoRouter Live Update](#), can be found here.

If you have any questions, please contact the infoRouter Support Team [support@inforouter.com](mailto:support@inforouter.com).

Before you run infoRouter Live Update, please make sure to follow the Live Update documentation. A proper backup is strongly advised before running Live Update. Click here to download the [infoRouter Backup, Restore and Disaster Recovery Guide](#).

Please click on the version number to see release details.

### Latest release

[8.3.024](#) Released on 24 nov 2014

### Previous 10 releases

[8.3.023](#) Released on 10 Sep 2014

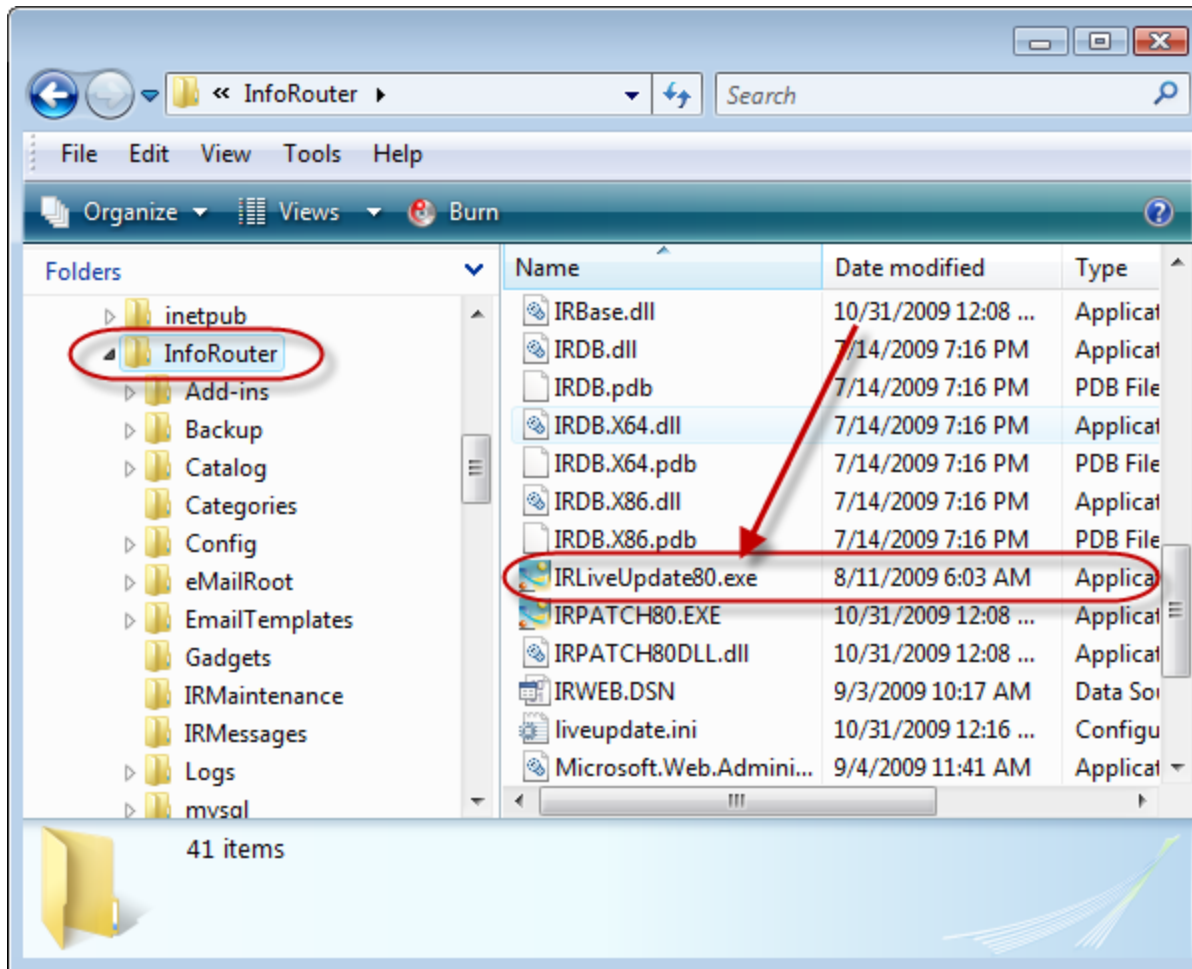
[8.3.022](#) Released on 9 aug 2014

[8.3.021](#) Released on 1 aug 2014

[8.3.020](#) Released on 16 June 2014

[8.3.015](#) Released on 12 May 2014

[8.3.014](#) Released on 9 April 2014



Please make sure to run a backup of your database, warehouse and application directory before you run Live Update. It is always a good idea to stop IIS to prevent access from users while Live Update is running.

The average Live Update only takes a couple of minutes run.



## InfoRouter Live Update

Did you know about the infoRouter Forum site?  
24/7 Access to information about infoRouter

<http://forum.inforouter.com>